BURIED BENEATH LTD

STRIPE PAYMENT & ORGANISER PAYOUT TERMS

Version: Final Launch v2.0 | Effective date: 27 August 2026
Company no. 17334388 | Registered office: 61 Bridge Street, Kington, HR5 3DJ
Contact: support@buriedbeneath.co.uk

1. Payment processor

Buried Beneath uses Stripe and Stripe Connect. Stripe's own terms, verification requirements and privacy information also apply to users of Stripe services. Buried Beneath does not store full card details.

2. Platform-to-connected-account transfer

For a confirmed dig payout, Buried Beneath may transfer the exact Dig Fee obligation due for that event from the Platform Stripe balance to the Organiser's connected Stripe account. A transfer into the connected account is separate from the subsequent payout from that connected account to the Organiser's external bank/debit payout destination.

3. Exact payout obligation

Each event payout is treated as a separate obligation. A payout request is intended to be for the amount due for that specific event and not the Organiser's entire connected-account balance. Funds already present in the connected account do not increase the amount due for a later event.

4. Instant Payouts and timing

Instant or same-day payment is not guaranteed. Where Stripe and the Organiser's eligible payout method permit, Buried Beneath may attempt an Instant Payout. Stripe eligibility, verification, limits, available balance, banking controls and other conditions may prevent or delay an Instant Payout.

Where an Instant Payout is unsuccessful, the Platform may retry for a limited operational period and then stop automatic attempts and require reconciliation or manual settlement. Organisers should allow **up to 3 business days** for funds to reach their nominated external account, although payment may arrive sooner. Exceptional verification, banking, security, dispute or technical issues may take longer.

5. No automatic standard fallback

Buried Beneath may configure connected accounts to a manual payout schedule so Stripe does not independently make routine automatic Standard Payouts. If an Instant Payout cannot be completed, Buried Beneath may reconcile the payment and, where genuinely unpaid, arrange or record an authorised manual settlement.

6. Manual settlement and reconciliation

Before a manual settlement is recorded, Buried Beneath may re-check Stripe to reduce the risk of duplicate payment. A payment may be marked paid instantly, paid by standard payout, paid manually, awaiting manual payment or requiring review. Where Stripe information is ambiguous, the Platform may pause payment pending review.

7. Organiser responsibilities

- Complete and maintain Stripe verification.
- Keep the connected account and external payout method accurate and eligible.
- Notify Buried Beneath promptly of payout problems or changes.
- Reconcile Platform records with Stripe/bank records and report discrepancies.
- Meet their own tax, accounting and record-keeping obligations.

8. Payment delays and liability

Buried Beneath will use reasonable care in operating its payout workflow but cannot guarantee Stripe or bank processing times, Instant Payout eligibility, uninterrupted payment networks or third-party verification. Nothing excludes liability that cannot lawfully be excluded.

This document forms part of the Buried Beneath Platform legal suite and should be read with the other policies applicable to the relevant feature or transaction.