

BURIED BENEATH LTD

PRIVACY POLICY

Version: Final Launch v2.1 | Effective date: 27 August 2026
Company no. 17334388 | Registered office: 61 Bridge Street, Kington, HR5 3DJ
Contact: support@buriedbeneath.co.uk

1. Controller and contact

Buried Beneath LTD is the controller for personal data for which it determines the purposes and means of processing. Privacy enquiries and rights requests may be sent to support@buriedbeneath.co.uk.

2. Data we may process

- Account/profile information, contact details and role information.
- Organiser verification and operational information; Stripe account status and identifiers, but not full card details.
- Booking, attendance, reserve-list, cancellation, refund and payout records.
- Event information, restricted location/access data and boundary-map metadata where used.
- Messages, notifications and support communications.
- Land enquiry/permission form information and documents uploaded at the request of users.
- Vendor information and user-generated content.
- Device, browser, security, audit and diagnostic information, including push-notification subscription data.
- Locally cached offline roster/QR data on the user's own device where the offline attendance feature is used.

3. Purposes and lawful bases

We process personal data to provide accounts and bookings, perform contracts, process payments/refunds/payout administration, provide attendance and messaging tools, protect the Platform, prevent fraud, comply with legal/accounting obligations, respond to users and improve reliability. Depending on the activity, the lawful basis may be performance of a contract, legitimate interests, legal obligation or consent where consent is required.

4. Payments

Stripe processes payment and connected-account information for relevant payment activities. Buried Beneath receives transaction status, amounts, references, account identifiers and reconciliation information needed to operate the Platform. We do not store full card numbers.

5. Notifications

The Platform may send service emails, in-app notifications and web push notifications, including booking/cancellation information and notification that an attendee's check-in QR is ready. Push subscriptions may include a device/browser endpoint and associated cryptographic keys. Users can disable push notifications through the Platform or device/browser settings.

6. Offline device storage

Where an Organiser saves or automatically receives an offline register, roster and QR-matching information may be stored in browser/PWA local storage on that device. Offline attendance actions may remain locally queued until acknowledged by the server. Users should secure their devices and remove app/site data before transferring a device to another person.

7. Sharing

Personal data may be shared where necessary with relevant Organisers, Stripe, hosting/database providers, email/push providers, professional advisers, insurers, law enforcement/regulators, or other users where a Platform feature requires it. Exact location and private operational information is restricted according to Platform access rules.

8. Retention

We keep data only for as long as reasonably necessary for the purpose collected, legal obligations, fraud/security, disputes and accounting. Financial booking/refund/payment audit records may be retained for up to 7 years where required. Other operational records are deleted, anonymised or minimised according to the Platform's retention schedule.

9. Rights

Subject to UK data protection law, individuals may have rights of access, rectification, erasure, restriction, objection, portability and withdrawal of consent. Individuals may also complain to the UK Information Commissioner's Office.

10. Security and international processing

We use access controls, database security, authentication, audit controls and other technical/organisational measures. No internet service can guarantee absolute security. Where suppliers process data outside the UK, appropriate transfer safeguards will be used where required.

This document forms part of the Buried Beneath Platform legal suite and should be read with the other policies applicable to the relevant feature or transaction.