

BURIED BENEATH LTD

ACCOUNT DELETION & DATA RETENTION POLICY

Version: Final Launch v2.0 | Effective date: 27 August 2026
Company no. 17334388 | Registered office: 61 Bridge Street, Kington, HR5 3DJ
Contact: support@buriedbeneath.co.uk

1. Account deletion

Users may request account deletion through available account controls or by contacting Buried Beneath. Deletion does not necessarily mean immediate erasure of every record where retention is required for accounting, fraud/security, disputes, legal claims, regulatory compliance or the rights of others.

2. Retention consequences

- Public/profile content may be removed or de-identified where appropriate.
- Financial, booking, refund and payment audit records may be retained for up to 7 years where necessary.
- Messages, notifications, audit records and other operational data are subject to scheduled retention/minimisation rules.
- Offline data stored on the user's own device may require the user to clear the PWA/browser site data or uninstall/remove the app.
- Backups may retain deleted information for a limited period before normal rotation.

This document forms part of the Buried Beneath Platform legal suite and should be read with the other policies applicable to the relevant feature or transaction.